



**Paying attention to your financial needs is our top priority.**

It is important for you to use your checking account responsibly. However, we realize that financial shortfalls happen from time to time, and we have overdraft services available to help in those situations. Customers are automatically enrolled in our Discretionary Overdraft Privilege service. The following will inform you of our Discretionary Overdraft Privilege and Alternative Overdraft Protection Options.

### **Discretionary Overdraft Privilege Disclosure**

Discretionary Overdraft Privilege (DOP) service is not a line of credit, or a right, or an obligation guaranteed to you. This service has no annual fee and no credit approval is required. This is a discretionary service that can be changed or withdrawn at any time without notice.

Under this service, our overdraft practice is to **strive to pay** your overdrafts when your account meets certain criteria. The criteria may include, but is not limited to, any or all of the following and is subject to change without notice:

- The age of your account;
- The deposit behavior in your account and any related accounts;
- The overdraft behavior of your account and any related accounts;
- The status of any loan or other obligation to us; or
- The status of any legal or administrative order or levy.

**Transactions Eligible for Discretionary Overdraft Privilege** - At our discretion we may pay and permit transactions for items, including **checks, in-person withdrawals, ATM withdrawals, debit card transactions, preauthorized automatic debits or other electronic transfers**, when you do not have sufficient funds available, although special arrangements or circumstances may change this amount. . *Please note that we do require your Opt-In to our Discretionary Overdraft Privilege Plus, which gives us permission to consider paying your everyday **debit card and ATM transactions** in the event your account doesn't have sufficient funds.*

**Service Charges** – *A non-sufficient fund/overdraft fee of \$28.95 will be assessed for each item that is presented against your account where sufficient funds are not available to pay the item.* A maximum of 5 NSF fees will be charged each day for either paid or returned items. If your transaction is \$5.00 or less, there will be no NSF fee.

**Payment Order of Items** - To assist you in handling your account with us, we are providing you with the following information regarding how we process your transactions. When processing transactions to be withdrawn from your account that are presented to us by the Federal Reserve, our policy is to pay them in check number order. All on-us checks, CharterBank ATM withdrawals and over the counter withdrawals presented by you in person will be debited from your account at the time presented for withdrawal. The order in which items are paid is important if there is not enough money in your account to pay all the items that are presented. If an item is presented without sufficient funds in your account to pay it, we may, at our discretion, pay the item (creating an overdraft) or return the item (NSF). A fee is charged for any item which

creates an overdraft on your account whether the item is a check, in-person withdrawal, ATM withdrawal or other electronic means.

If an item is processed for payment and we create an overdraft, pursuant to the Depositor's Account Agreement, you agree to pay us the amount of any overdraft and applicable fees, as published, immediately, without notice or demand from us, unless you otherwise specify that you wish all NSF's returned, upon which you agree to pay us the amount of any applicable fee. Each account holder is jointly responsible under the Depositor's Account Agreement for paying any overdraft amounts.

It is our policy to operate in accordance with all applicable safety and soundness standards. Federal and State laws, particularly the Uniform Commercial Code, unless modified or amended by the Depositor's Account Agreement, controls the duties, obligations and rights of the Depositor, the Authorized Signatories and the Financial Institution with regard to your checking account. The Depositor's Account Agreement terms shall control any possible conflict, if any, between any provision of this overdraft disclosure and the Depositor's Account Agreement.

**Discretionary Overdraft Privilege Opt-Out** – You may never need to take advantage of our Discretionary Overdraft Privilege, but you may find it useful in the event of a temporary shortfall. If you do not wish to have Discretionary Overdraft Privilege, you may opt-out by contacting a customer service representative at 800.763.4444, or by visiting any of our branch locations. It is important for you to consider that there is no additional cost for Discretionary Overdraft Privilege and that by opting out you are instructing us to return unpaid all items presented against insufficient funds. If you opt-out, you will be charged a nonsufficient funds return item fee for each item returned. Customers who receive Social Security, federal direct deposit, or any other entitlement benefit must opt-out if they do not want the Bank to apply those funds to pay an overdraft.

### **Alternative Overdraft Protection Options**

#### **Deposit-To-Deposit Overdraft Protection Service**

Arrangements can be made to automatically transfer funds from one of your other deposit accounts with our institution to an account that has an NSF item transaction for a transfer fee of \$10.00 per transfer. This service must be set-up in advance of an NSF item transaction. Please speak to your customer service representative about designating which accounts you would like transfers to come to and from. Regardless of the number of insufficient fund items, only one transfer fee will be assessed per day. Certain account types have transaction limitations; please speak to a customer service representative to determine whether transaction limitations apply.

#### **Personal Line of Credit**

An overdraft line of credit requires a contractual loan agreement to be signed and is available to qualifying accountholders. NSF items are covered up to the value of the line of credit. Interest is charged on the outstanding balance of the line of credit. Payments of interest and outstanding principal are required to be made monthly. Credit approval is required for a Personal Line of Credit. For more information and to apply, contact a customer service representative at 800.763.4444, or visit any of our branch locations.

#### **Free Email or Text Alerts**

Free email and text alerts let you know when your balance drops below a set level or if you have an overdraft. To set your alert options, go to [www.charterbank.net](http://www.charterbank.net), log-in to online banking and select the **Additional Services** tab.

